

WOODBOWS

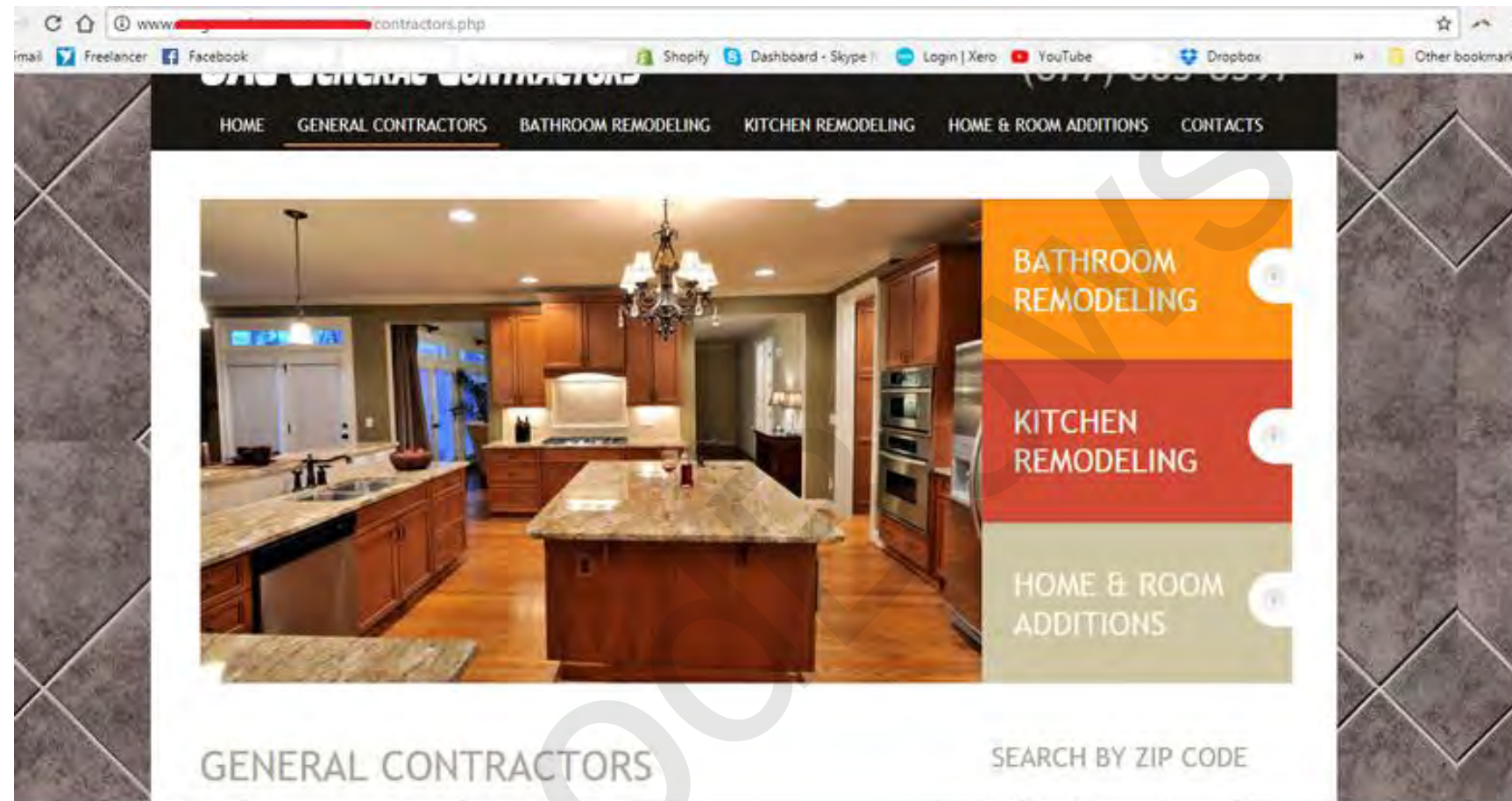
1000+ CLIENTS AND COUNTING...

PORTFOLIO

CUSTOMER SUPPORT & TELEMARKETING/COLD CALLING

- Inbound calling
- Outbound calling/Telemarketing
- eCommerce customer support and order handling
- Facebook page management and chat support
- Answering tickets and Data management

This customer service job requires to get the detailed information from the customers for a remodeling company on a daily basis (7 days a week) and enter the information on the online portal so the sales department can follow up on the customer and send the quote.



Inbound calling real time example:



If you are not able to play the above audio, please click here to listen to the inbound calling real time example

INBOUND CALLING

This customer service job requires to get the detailed information from the customers for a moving company on a daily basis (7 days a week) and enter the information on the online portal so the sales department can follow up on the customer and send the quote.

Facebook | Shopify | Dashboard - Skype | Xero | Dropbox

Licensed, Bonded & Insured.

Full Name: Peggy Glover

Zip Code: 23454

Type of Project: Home Addition

Timeframe: Under 1 Week

Status: Planning & Budgeting

Do you own the home for this request? ☒ Yes ☐ No

If Yes: Is the home in escrow? ☐ Yes ☒ No

Is this location a commercial location? ☐ Yes ☒ No

Email Address: none@uec.com

Phone Number: 4233604574

Comments/Questions: wants a rate and a quote.

Find General Contractors in your area by zip code.

Enter Zipcode

Search

OUR SERVICES

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- > Building & Home Construction
- > Construction Management
- > New Home Construction
- > Home Remodeling
- > Roofing & Waterproofing

STAY CONNECTED

Get a Free Estimate for your Home Remodeling Project.

(877) 883-8397

Inbound calling real time example:



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INBOUND CALLING

This project involves calling the prospects in the list and introduce our client's business to them. We get the interested prospects' information (company name, product manager's name, address, email address and industry) over the phone and enter it on a Excel spread sheet.

| | A | B | C | D | E | F | G | H | I | J | K | L | M | | | | |
|-----|---------------------------|--------------|----------------|---------------------------|---------|----------|----------------|--------------|--------------------------|---------------------|--|--|-----------|-----------|------------------|-----------|------|
| 1 | COMPANY NAME | CONTACT NAME | STREET ADDRESS | CITY | STATE | ZIP CODE | PHONE NUMBER | EMAIL | WEB | BUSINESS TYPE | NOTES | Action | Date | | | | |
| 428 | Benchmark Connis Smith | | 1917 Cogswell | Pell City | Alabama | 35125 | (205) 365-6666 | Benchmark | http://www.benchmark.com | Home Builders | ok to send info through email and verified address | EMAIL | 11-Sep-17 | | | | |
| 429 | Dallas Renovation | Colin Pedigo | 1100 Summit | Piano | Texas | 75040 | (214) 501-8000 | apcdallas | http://www.apcdallas.com | General Contractors | ok to send info through email and verified address | EMAIL | 11-Sep-17 | | | | |
| 430 | Back to Perfect | John Stach | 801 S Neil St | | | | | | | | | | | | | | |
| 431 | A. Vernon Alleva - Admin | | 1175 1st Ave | | | | | | | | | | | | | | |
| 432 | Acadia Custom Homes | Gallagher | 7941 Katy Fr | St Kitchens Inc. | | | 37 Swan St | Ramsey | New Jer | 07446 | (201) 327-7 | Bruce refused sending info thru email or mails | USPS | 11-Sep-17 | | | |
| 433 | Cabin John Builders | | 6410 82nd Pl | Builders, Inc. | | | 21 Emory | Jersey City | New Jer | 7304 | (201) 433-7 | Requested to be removed from the calling list | USPS | 11-Sep-17 | | | |
| 434 | David Munyer | David Munyer | 22710 James | pora group | | | 35 DUNBAR | Hamden | Connect | 06514 | (203) 650-8 | Bussiness no longer active in business | DELETE | 11-Sep-17 | | | |
| 435 | Barts Remodelski - Assist | | 1580 N NW | Hilds | | | 54 Danbur | Ridgefield | Connect | 6877 | (203) 917-7 | VM | USPS | 11-Sep-17 | still vm | 19-Sep-17 | |
| 436 | Cabinet Design | Sherri Scott | 596 Internat | Casa Verde LLC | | | | Waterbury | Connect | 6708 | (203) 982-1 | HU right away | USPS | 11-Sep-17 | | | |
| 437 | Cabinet-S-Top | Trany Kreeg | 1977 Meding | mark Builders, LLC | | | 70 Belden | Wilton | Connect | 6897 | (203) 984-1 | VM | USPS | 11-Sep-17 | still vm | 19-Sep-17 | |
| 438 | Bath Planet of | Nick Lindse | 1616 Upper | ced Design/Build Inc. | | | 8382 Wilk | Headingley, | Manitob | R4H-1B8 | (204) 885-2 | vm | USPS | 11-Sep-17 | still vm | 19-Sep-17 | |
| 439 | Canyon Creek H | Matt Hand | P.O. Box 341 | mark Construction Co., | | | 1917 Cogswell | Pell City | Alabama | 35125 | (205) 365-6666 | ok to send info through email and verified address | EMAIL | 11-Sep-17 | | | |
| 440 | AHA Dream Home | Redo Herre | *** | Construction Services LLC | | | White Oak | Vestavia | Alabama | 35243 | (205) 447-8 | VM | USPS | 11-Sep-17 | still vm | 19-Sep-17 | |
| 441 | B&B Marble | | 335 Beach R | d Remodel | | | 2427 NW | Seattle | Washing | 98107 | (206) 295-4 | hangup / not interested | USPS | 11-Sep-17 | | | |
| | | | | s Residential | | | 9616 Roos | Seattle | Washing | 98115 | (206) 465-1 | VM | USPS | 11-Sep-17 | verified address | 19-Sep-17 | USPS |
| | | | | olf Dalton, Inc. | | | 3240 NE 4 | Seattle | Washing | 98105 | (206) 523-1 | Not interested | USPS | 11-Sep-17 | | | |
| | | | | ican Classic Homes | | | 9675 SE 3 | Mercer Islan | Washing | 98040 | (206) 588-1 | VM | USPS | 11-Sep-17 | still vm | 19-Sep-17 | |
| | | | | hen That Works LLC | | | 9856 NE T | Bainbridge | WA | 98110 | (206) 780-1 | Does not accept incoming calls with private no. | USPS | 11-Sep-17 | | | |
| | | | | my Building Company | | | 7742 16th | Seattle | Washing | 98117 | (206) 781-7 | HU right away | USPS | 11-Sep-17 | | | |
| | | | | le Classic Homes | | | PO Box 31 | Seattle | Washing | 98103 | (206) 782-7 | Does not accept incoming calls with private no. | USPS | 11-Sep-17 | | | |
| | | | | elson Contractor, Inc. | | | 572 Elm St | Biddeford | maine | 4005 | (207) 284-7 | HU right away | USPS | 11-Sep-17 | | | |
| | | | | n Builders, Inc. | | | 86 Pleasant | Mechanic Fa | Maine | 4256 | (207) 345-3 | Not interested | USPS | 11-Sep-17 | | | |

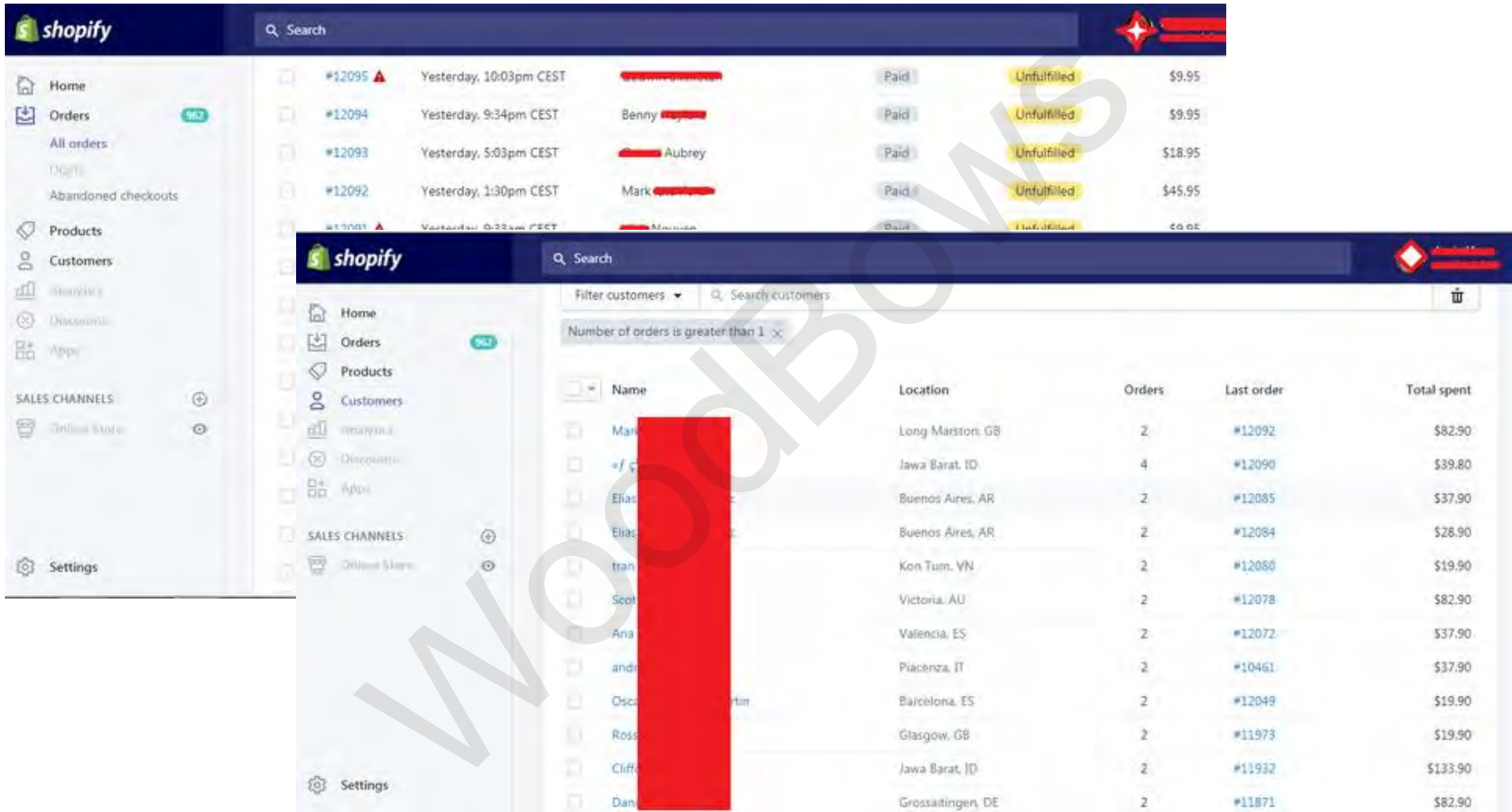
Outbound calling real time example:



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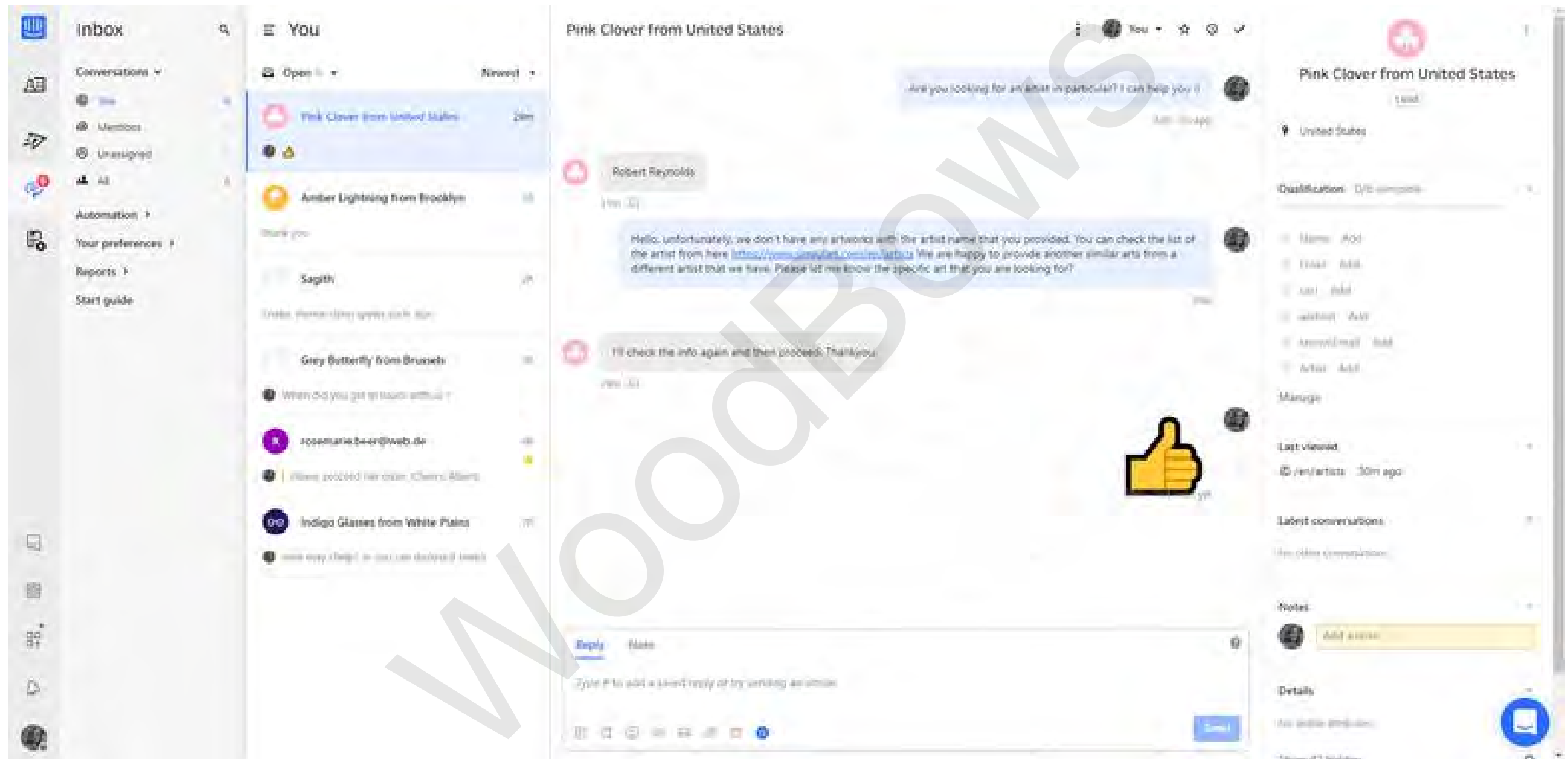
OUTBOUND CALLING

This project involves handling the ecommerce customer support via email. Updating the customers with their order status and answering the customers' questions on the products. We also helped them to process the orders on time.



Customer Support and order Processing (Shopify)

This project work involves managing Facebook page, responding to messages and passing on customer issues to customer support, monitoring comments and interacting with fan base. Filtering comments to remove bad and spam comments as comments needs to be removed fast! Working for 7 days a week to make sure customers get the answers within 5 minutes.

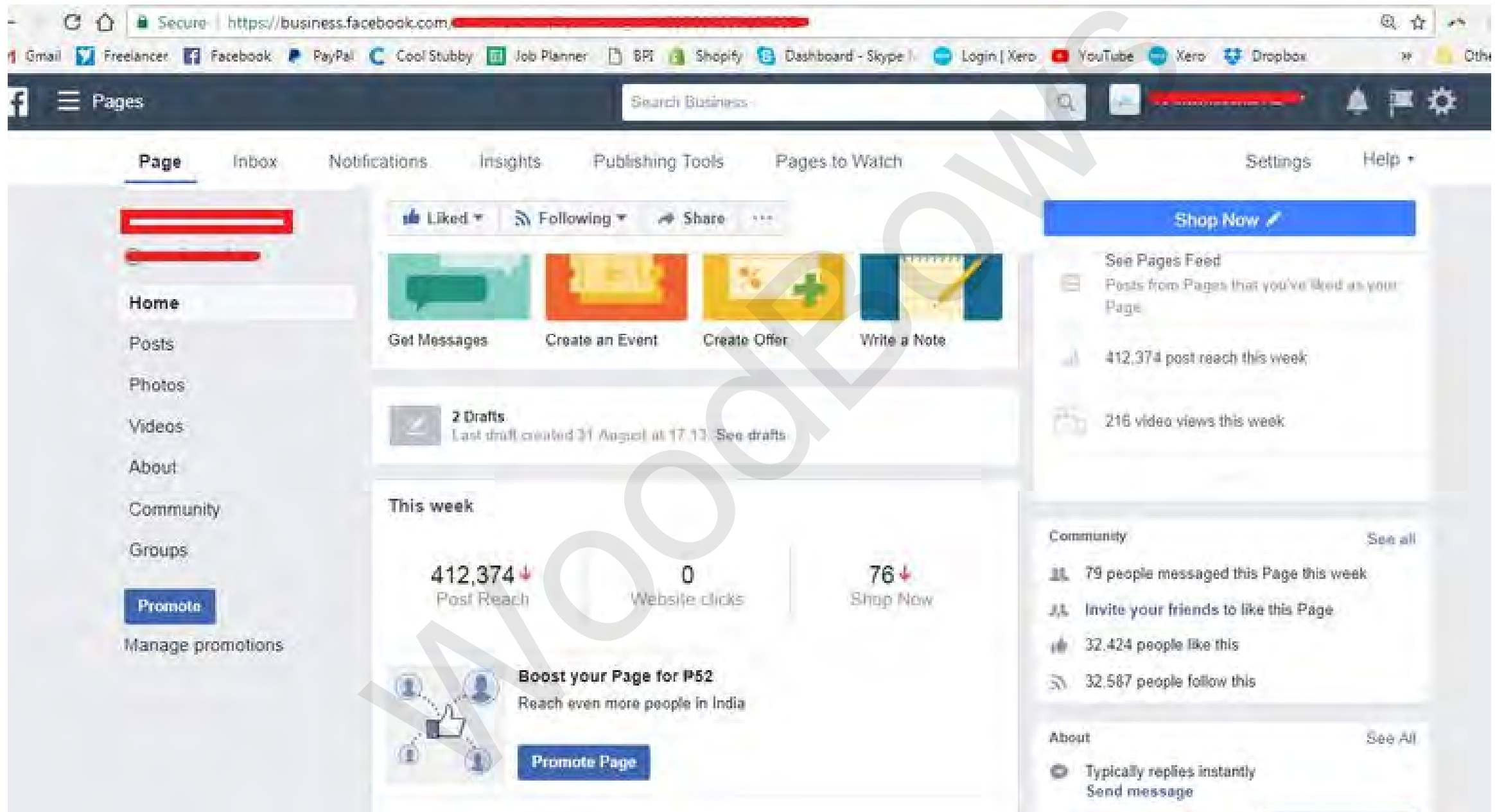


Facebook Admin and Support

2019

ECOMMERCE SHOP, USA

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Facebook Admin and Support

Facebook groups posting

File Edit View Insert Format Data Tools Add-ons Help Last edit was made 2 days ago by Mark My Saigon City

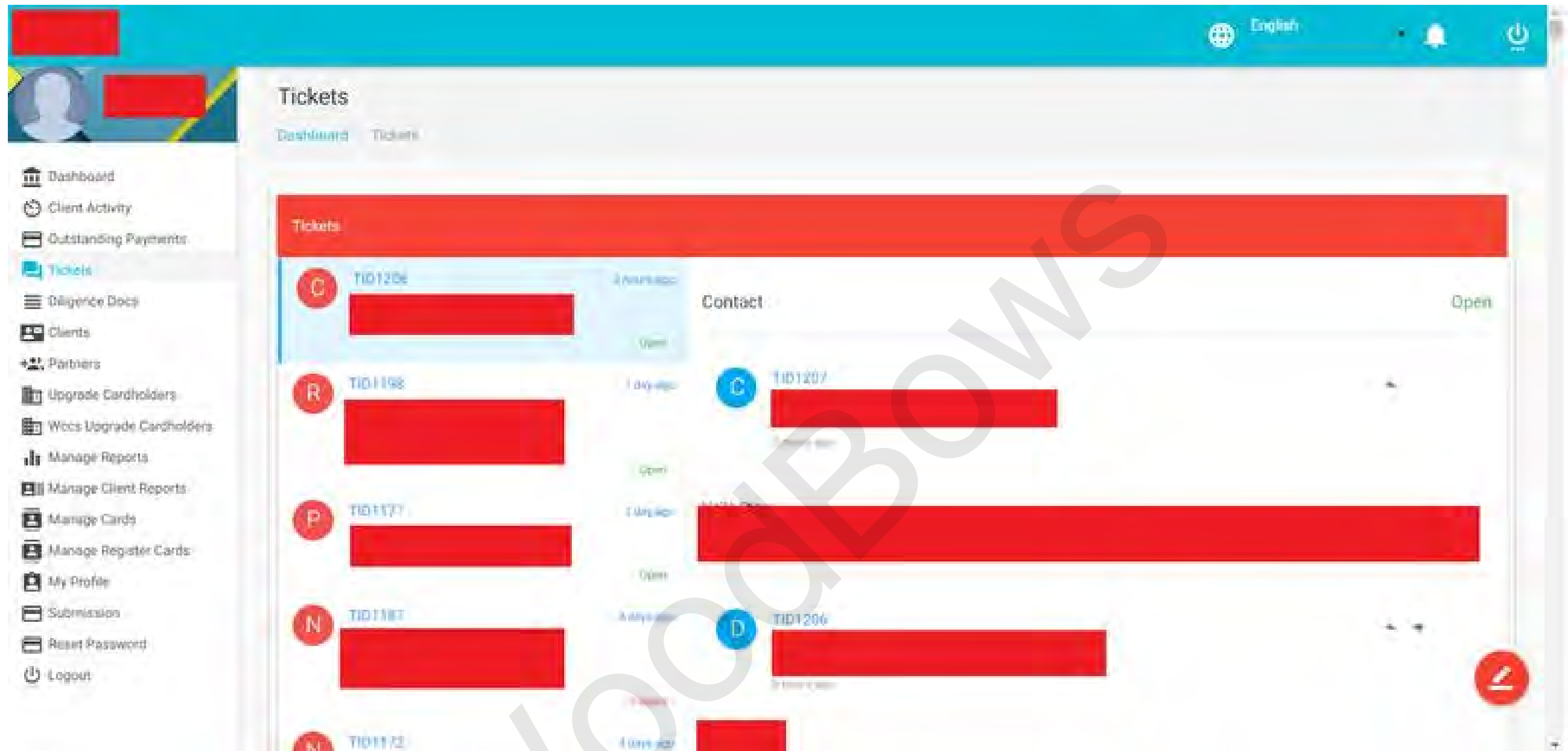
100% 12 B I S A

Group name

| | A | B | C | D | E | F | G | H | I |
|----|--|---|------------------|---------|---|---|---|---|---|
| | Group name | URL | Members (1/1/19) | | | | | | |
| 2 | An Phu Neighbours | https://www.facebook.com/groups/anphuneighbours/ | 40538 | joined | | | | | |
| 3 | Living in Ho Chi Minh city (Saigon) - Vietnam | https://www.facebook.com/groups/livinginHCM/ | 22762 | joined | | | | | |
| 4 | Expats & Locals in Ho Chi minh city | https://www.facebook.com/groups/325516314565559/ | 17355 | joined | | | | | |
| 5 | Expats in Saigon (Ho Chi Minh City) - expatsinsaiгон.com | https://www.facebook.com/groups/expatsinsaiгон/ | 16971 | joined | | | | | |
| 6 | Housing in Ho Chi Minh City (Vietnam) | https://www.facebook.com/groups/housing.HCMC/ | 16689 | joined | | | | | |
| 7 | Housing/Apartments for rent in Saigon - Vietnam | https://www.facebook.com/groups/307475605251885/ | 15246 | joined | | | | | |
| 8 | Housing for Expats/Locals in Ho Chi Minh City | https://www.facebook.com/groups/127185581372081/ | 14626 | joined | | | | | |
| 9 | apartment, villa, house, office for rent and sale HCM | https://www.facebook.com/groups/hoinhaicm/ | 12101 | joined | | | | | |
| 10 | Expatriate community in Ho Chi Minh City | https://www.facebook.com/groups/169418719821105/ | 8184 | joined | | | | | |
| 11 | Housing Ho Chi Minh City Viet Nam | https://www.facebook.com/groups/housinghochinmichcity/ | 7578 | joined | | | | | |
| 12 | Room/Apartment/House for RENT in Saigon (HCM) | https://www.facebook.com/groups/1451954288438406/ | 7325 | joined | | | | | |
| 13 | Serviced Apartment For Rent in Ho Chi Minh City (Saigon) | https://www.facebook.com/groups/110584016509156/ | 6160 | joined | | | | | |
| 14 | Housing for expats in Ho Chi Minh City | https://www.facebook.com/groups/condoindv/ | 6040 | joined | | | | | |
| 15 | Apartment for rent in Ho Chi Minh City | https://www.facebook.com/groups/248854319720390/ | 5679 | joined | | | | | |
| 16 | Expats in Saigon - House & Apartment for Rent & Sales | https://www.facebook.com/groups/899585556050139/ | 5303 | joined | | | | | |
| 17 | Apartment For Rent in Ho Chi Minh City (Saigon Housing) | https://www.facebook.com/groups/ApartmentForRentSaigonHCM/ | 5099 | joined | | | | | |
| 18 | Expats living in Sai Gon | https://www.facebook.com/groups/598665193538430/ | 4523 | joined | | | | | |
| 19 | Looking For An Apartment in HCMC - Vietnam | https://www.facebook.com/groups/923673641102484/ | 1220 | joined | | | | | |
| 20 | Housing for Expats in Ho Chi Minh City | https://www.facebook.com/groups/expats-hcm/ | 31608 | joined | | | | | |
| 21 | An Phu Thao Dien Neighbours | https://www.facebook.com/groups/anphuthaodiennighbours/ | 22411 | joined | | | | | |
| 22 | Expats living & working in Vietnam | https://www.facebook.com/groups/livinginVietnam/ | 18226 | joined | | | | | |
| 23 | Stay in Saigon (for every one live in Saigon) | https://www.facebook.com/groups/Saigonstay/ | 14250 | joined | | | | | |
| 24 | Expats in Vietnam | https://www.facebook.com/groups/765759643517642/ | 16863 | pending | | | | | |
| 25 | Housing for expats in Ho Chi Minh City (Saigon) | https://www.facebook.com/groups/1113012105724620/ | 11675 | joined | | | | | |
| 26 | Young Expats and Locals in Ho Chi Minh City | https://www.facebook.com/groups/171152076406421/ | 7958 | pending | | | | | |
| 27 | Accommodation For Expats in Ho Chi Minh City | https://www.facebook.com/groups/hcm-accommodation/ | 5524 | joined | | | | | |
| 28 | Saigon Apartments | https://www.facebook.com/groups/saigonapartments/ | 4297 | pending | | | | | |

Lists of groups where to post - Properties to publish in FB groups - Post format to use when posting -

FACEBOOK GROUP POSTING



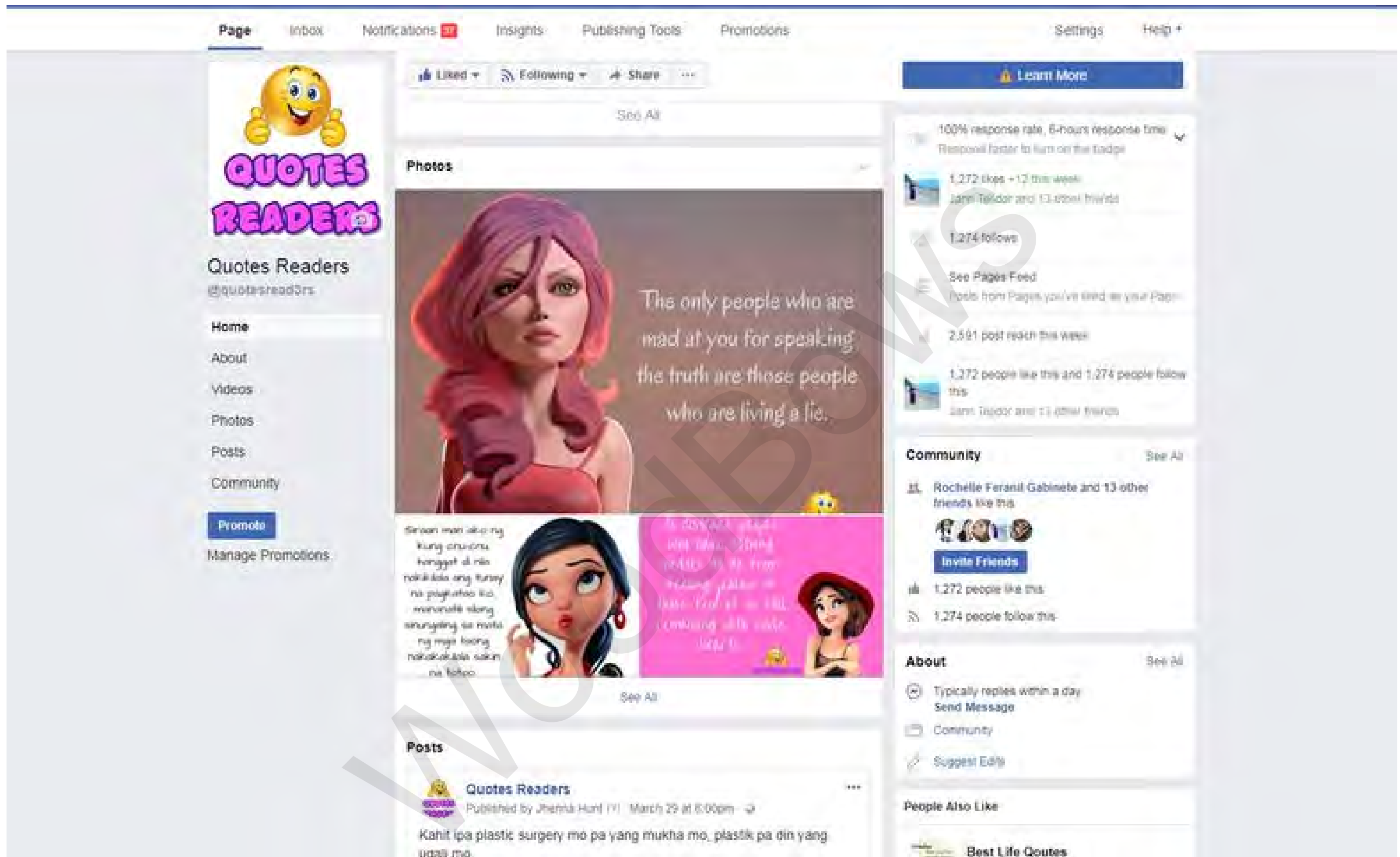
ANSWERING TICKETS AND DATA MANAGEMENT

ECOMMERCE SHOP, USA



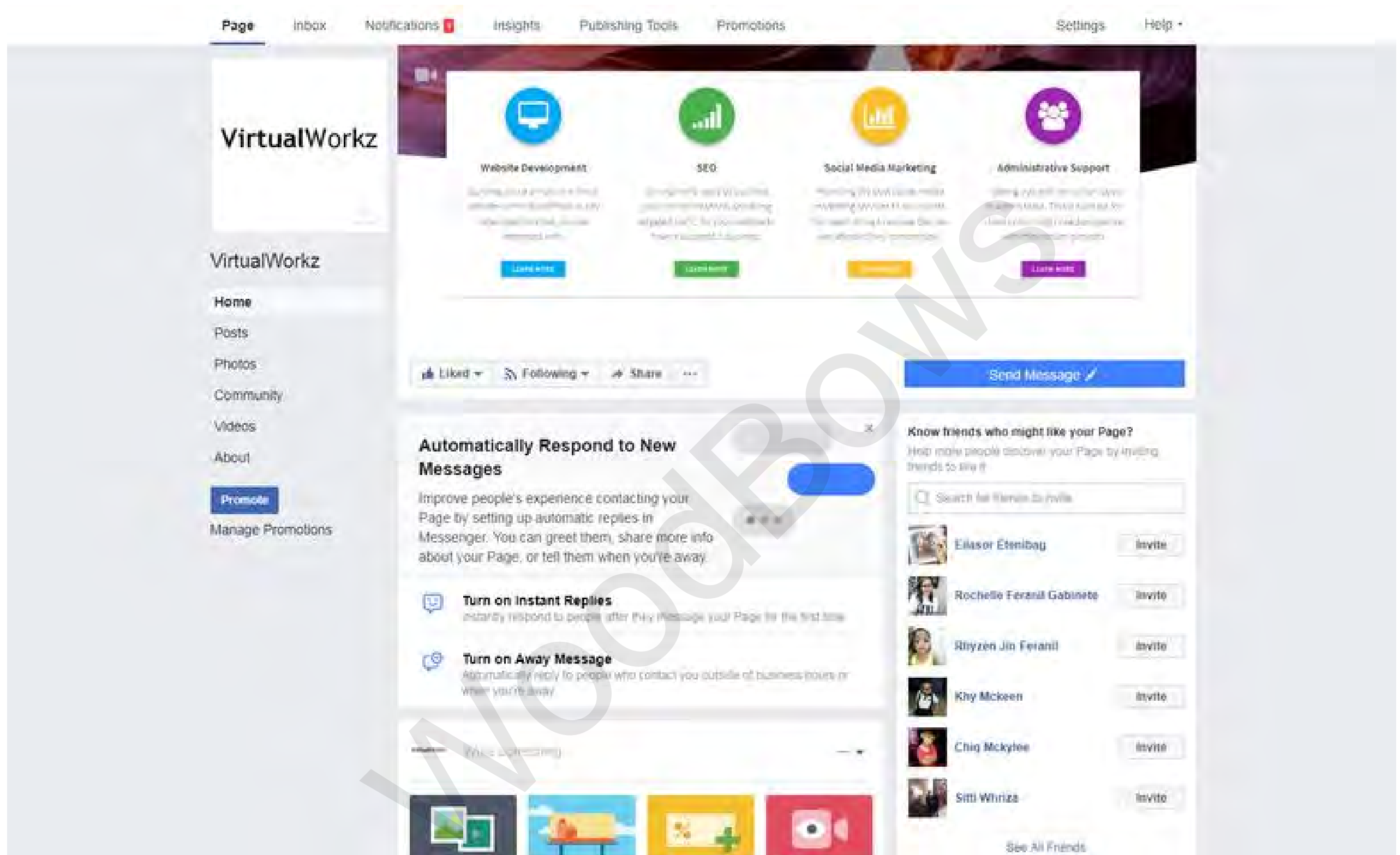
CHIQKHY FOOD HOUSE, CA

FACEBOOK MARKETING AND PAGE MANAGEMENT



QUOTES READERS

FACEBOOK MARKETING AND PAGE MANAGEMENT



VIRTUAL WORKZ

FACEBOOK MARKETING AND PAGE MANAGEMENT

Some of our clients' Testimonials



Lily Zhang, Founder & CEO
Lyndex Tech, Canada

WoodBows employees are dedicative and hard working. My dedicated virtual employee Mr. Mithun never missed a call from me and always finishes his job ahead of our deadline. I have been a WoodBows' client for a long-time and continue to be one. I am so pleased to give this testimonial about WoodBows.



Horatio Franco, Owner
Studio Four, Florida, USA

My virtual assistant put so much of extra work beyond his schedule. I offered to pay extra for their services and they never accepted it once. It's rare to see such people these days. Their service and quality of work are excellent and that's very valuable to us.



Deepak Agarwal, Founder
Dolmiti Solutions, India

I find myself Lucky enough to find my dedicated virtual assistant priyanka dubey as social marketer, her knowledge in digital marketing space is jaw dropping. Her capabilities of taking your message & bringing it to your audience is excellent, she grew my audience in less than a week time. She know her stuff & I loved working with her..



WoodBows

A PARTNER YOU CAN RELY ON

About Us

We are fired up about welcoming you to our WoodBows' family.

This is John, I gave my heart to Christ when I was 27 in the USA. I hold an engineering graduate degree from the University of Houston, Texas, USA.

Having come to the USA from India, I saw a huge difference between India and USA. In USA, entrepreneurs and businesses are struggling to get talents to work for them whereas, in India, some of the best talents and engineers have been looking for jobs for several years. I thought of bridging both of them together.

Having built five businesses from the ground up and being an entrepreneur myself, I can absolutely understand how it feels like to manage the time.

All of our workers are engineering graduates with excellent English fluency and reliable professionals.

Our aim is to help you as much as possible to grow your business and save time.

- John

CONTACT

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London E15 3QJ
United Kingdom

| | |
|--------------|--|
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| Web | www.woodbows.com |
| Email | John@woodbows.com |